

CHRISTOPHER TETERS

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WEB DEVELOPER | SOFTWARE ENGINEER

Software Engineer and an Army Veteran with collective experience developing and managing small teams in hands-on service roles. Possesses extensive knowledge in technical support services and programming derived from independent and professional skill development. Performed technical support and troubleshooting to 20 clients weekly with a high standard of customer satisfaction and service delivery. Career supported by a Bachelor's degree in Computer Science and an Active Secret Clearance.

- Programming
- Personnel Management
- Training
- Technical Support
- Troubleshooting
- Corrective Maintenance

EDUCATION | CERTIFICATIONS

Bachelor of Science (B.S.), Computer Science | Portland State University | 3.4 GPA | June 2021

Level I International Tutor Training Program Certificate | College Reading & Learning Association | 2018

Computer Action Team Alumni | Maseeh College of Engineering | 2016

TECHNICAL COMPETENCIES

Software:

MS Office 365, Google Docs,
LaTeX, Tinkercad, Photoshop,
Visual Studio Code, Vim

Operating Systems:

Linux, Mac, Windows, xv6

Web Development:

HTML 5, CSS 3, JavaScript,
Node.js, React, Jest, WASM

Cloud Computing:

AWS, Google Cloud, Firebase

Programming:

Java, C, C++, C#, Rust, Haskell,
Python, OpenGL, GitHub

Database:

PostgreSQL, pgAdmin

PROFESSIONAL EXPERIENCE

Calvary Scout | Army National Guard | Portland, OR

Nov 2010 – Present

Technology Tutor | Clackamas Community College | Oregon City, OR

Jan – Aug 2018

Information Technology Support | Portland State University | Portland, OR

Sep 2015 – Mar 2016

Forestry Technician | Zigzag Interagency Hotshot Crew | Mt. Hood National Forest, OR

May 2010 – Oct 2013

Aircraft Electrician | US Army | Ft. Hood, TX

Jun 2003 – Sep 2009

RELEVANT SKILLS

Programming

- Planned, wrote, and tested code in a variety of languages in coordination with small groups
- Utilized technical knowledge in all phases of software development, including but not limited to product design, algorithmic performance analysis, coding, building test cases, debugging, documenting
- Developed software through the use of a shared remote repository, utilizing version control, branch management, accepting and making pull requests and merging completed work
- Taught key concepts, assisted with homework, and answered questions to ~ 30 Computer Science students during normal work hours as a Technical Tutor

Technical Support

- Assisted with technical issues on university technologies; displayed courtesy and strong interpersonal skills
- Provided front desk support to resolve computer problems and performed light network administration on newly installed machines for 60+ users including login issues, Password reset and e-mail login
- Maintained a centrally-administered network of Linux, Solaris and Windows Systems; performed lab checks 5 times weekly to ensure workstations, projectors, and printers maintained functionality

Troubleshooting

- Performed over 5K recorded hours of troubleshooting on aircraft by duplicating faults, electrical fault isolating, use of diagnostic test equipment, and maintenance operational checks
- Inspected 80 pieces of technical equipment weekly, scheduled their servicing and calibration to meet operational standards, ensuring ZERO delay to operability

Training

- Coordinated monthly training plans for 30 personnel to meet organizational training requirements; conducted training for 80 coworkers in 12 classroom sessions
- Instructed team members in resolution techniques to address reoccurring communications issues
- Communicated complicated fire suppression techniques to 20 crew members during 5 dispatched assignments in response to sudden activation, integrating diverse areas of expertise to serve the team's needs

Personnel Management

- Managed 30 personnel and coordinated monthly professional development plans
- Lead, trained, and counseled small teams; ensured team members had access to all resources necessary to be successful in stressful and potentially dangerous environments
- Mentored and trained 2 new team members annually to integrate into the existing team; fostered an environment of open communication and shared responsibility

Corrective Maintenance

- Diagnosed and repaired communication, avionics, navigation and flight control systems on government aircraft valued at \$33M
- Qualified Phase Team Leader for the coordination of extended maintenance required after 500 flight hours of an aircraft; lead a team of 5 on the complete overhaul of electrical and armament components
- Performed corrective actions such as wire splicing, teardown and repair/replacement of components, identifying operator error, hang testing faulty components, and resetting or reloading software

NOTABLE AWARDS

Exemplary Leadership & Professionalism | Oregon Emergency Service Ribbon | 2017
Technical Knowledge & Excellence | Army Commendation Medal | 2015